

ELECTRONIC COMPONENT REPAIR REQUEST



A quote will be provided by e-mail or fax prior to service. Your approval is required for us to proceed with the work. Exchange parts must be received and validated prior to shipment of the replacement part.

Ship to:
TE Connectivity
Electronic Component Repair
2901 Fulling Mill Road
Middletown, PA 17057

For additional information contact the Tooling Assistance Center at 1-800-722-1111.

INSTRUCTIONS

1. Fill in all the form fields below. Enclose the completed form in your package. Failure to include detailed information as requested may result in service delays. Packages received without the form will not be processed and any unidentified equipment will be disposed of after 90 days.
2. A purchase order or approval of our quote is required for all nonwarranty repairs. Failure to submit a PO or quote approval will result in disposal of unclaimed equipment after 90 days.
3. A TE account number is required to pay with a Purchase Order. VISA and MasterCard are also accepted.
4. Proper packaging is important. TE accepts no responsibility for any damage incurred during shipping or handling.
5. Tools that have been modified by the customer may not be eligible for repair.

Company:

Date:

TE Acct Number:

Return Shipping Address:

City:

State:

Zip/Postal Code:

Country:

Contact Name:

Phone:

Fax:

E-mail:

Preferred Carrier:

Acct. Number:

Purchase Order Number:

Equipment Model Number:

Equipment Serial Number:

Description of Problem or Request:

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Contact us today to learn more

North America (US, Mexico and Canada)

- Tooling Assistance Center:
1-800-722-1111 or 717-765-3607
- For information about tooling, call
888-777-5917 or 717-810-2080
E-mail: fieldservicesnorthamerica@te.com
- Web: tooling.te.com/fieldservice

For locations outside North America visit tooling.te.com

www.te.com/fieldservice